Privacy Policy of Remap.network (https://remap.network)

Effective Date: 21.10.2024

1. Introduction

Hotsource, located at Laurenzerberg 2/1/1. Stock, 1010 Wien, is committed to protecting your privacy. This policy outlines how we collect, use, and safeguard your data when you visit our website or use our services.

2. Data We Collect

We collect the following personal data:

- Contact Form Data: Name, email, phone number, and message content.
- Newsletter: Email addresses of users who subscribe.

3. Purpose of Data Collection

We use the collected data for:

- Responding to inquiries made through our contact form.
- Sending updates and information about our applications to users subscribed to our newsletter.

We do not share this data with any third parties.

4. Cookies and Analytics

We use cookies to improve user experience and collect analytical data on website usage. These cookies help us understand user behavior and optimize our services. By using our website, you consent to our use of cookies.

5. User Rights

- Access: You have the right to request access to the personal data we hold about you.
- Deletion: You may request the deletion of your personal data at any time.
- Correction: You can request that we correct or update any inaccurate data.

To exercise these rights, please contact us at office@hotsource.at.

6. Data Security

We take appropriate technical and organizational measures to secure your personal data and prevent unauthorized access, including the use of encryption and secure servers.

7. Data Retention

We retain your data only for as long as necessary to fulfill the purposes for which it was collected, or as required by law.

8. International Compliance

If you are located in the EU or California, we comply with the relevant privacy laws (GDPR and CCPA).

9. Policy Updates

We may update this policy from time to time. Any changes will be posted on this page, and significant updates will be communicated via email if necessary.

10. Contact Us

For any questions or concerns about this policy, please contact us:

- Phone: +43 660 8661459
- Email: office@hotsource.at